

Acknowledgments

Twenty-nine years ago on September 26, 1982, Higher Education Publications, Inc. was formed to continue producing a directory to succeed the Department of Education's *Education Directory: Colleges and Universities*.

When we undertook this project, we worked toward three main goals: To publish accurate data, to make the directory more usable, and to have the directory ready for distribution much earlier in the academic year.

We continue to meet these objectives and more, while keeping the changing landscape of reference publishing in mind. We upgraded our HED-Connect online updating system again this year based on feedback from last year's users and we are very pleased with the results. A special thanks to everyone who helped to improve the online updating system by giving us their comments.

The response to the HED-Connect online update system was excellent. Nearly 60% of this year's survey updates were submitted online. You can expect more innovations and improvements to the HED-Connect system in the coming months.

We continue to work on a tight schedule starting in mid-June to distribution in November—especially when you consider the complexity and increase in the size of the database.

We thank the thousands of people who have supplied us the necessary data contained in the directory. We had a response/update rate of 99.5%—truly outstanding! We are most appreciative of the many subscribers who have supported us in our efforts to bring you the most accurate and current information available. And, a special thanks to Ted Manning and Judith Eaton.

The accuracy and completeness of the contents of the 2012 edition was assured by a group of editors, updating and proofing specialists including Jodi Mondragon, Jeanne Burke, Emmy Brown, Doris Jean Schreiber, Mary Pat Rodenhouse, Jackie Hafner and Pat Parks. Barbara Herrman handled our in-house typesetting. Mark Schreiber managed the HED-Connect update system and the database.

Throughout the remainder of this year and into next you will see new products and services from Higher Education Publications, Inc. Last year, we released HED-Connect, the *Higher Education Directory* online. This version of the directory is updated continually throughout the academic year. This year and next we will continue to add new, useful data to HED-Connect. Also, look for HED-Connect smart phone apps early next year. We feel that our move to the Internet will continue to provide you with the most complete and accurate information on the higher education community.

Frederick F. Hafner
Publisher

Reston, Virginia